附件2

许昌市数字化城市管理情况表（市直单位组）

（2021年12月1日零时——12月31日24时）

统计时间：1月4日

| 序号 | 责任单位 | 应结案量 | 超期未处置 | 按期结案率（权重50%） | | | 结案率（权重20%） | | | 公众投诉（权重20%） | | | | | | 一次完成率（权重10%） | | | 系统得分（80%） | 督查得分 | 按期结案量得分 | 按期结案率增幅得分 | 合计  得分 |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 按期结案量 | 按期结案率 | 得分 | 结案量 | 结案率 | 得分 | 公众投诉按期结案率（权重15%） | | | | 超期未处置（权重5%） | | 返工案件数 | 返工次数 | 得分 |
| 按期结案量 | 应结案量 | 按期结案率 | 得分 | 案件数 | 得分 |
| 1 | 许昌供电公司 | 157 | 0 | 157 | 100 | 50 | 157 | 100 | 20 | 4 | 4 | 100 | 15 | 0 | 5 | 0 | 0 | 10 | 80 | 20 | 0.16 | 0 | 100 |
| 2 | 中广电 | 6 | 0 | 6 | 100 | 50 | 6 | 100 | 20 | 0 | 0 | 0 | 15 | 0 | 5 | 0 | 0 | 10 | 80 | 20 | 0.01 | 0 | 100 |
| 3 | 市生态环境局 | 5 | 0 | 5 | 100 | 50 | 5 | 100 | 20 | 0 | 0 | 0 | 15 | 0 | 5 | 0 | 0 | 10 | 80 | 20 | 0.01 | 0 | 100 |
| 4 | 市文化广电和旅游局 | 4 | 0 | 4 | 100 | 50 | 4 | 100 | 20 | 0 | 0 | 0 | 15 | 0 | 5 | 0 | 0 | 10 | 80 | 20 | 0 | 1 | 100 |
| 5 | 中石油 | 4 | 0 | 4 | 100 | 50 | 4 | 100 | 20 | 0 | 0 | 0 | 15 | 0 | 5 | 0 | 0 | 10 | 80 | 20 | 0 | 1 | 100 |
| 6 | 市市场监督管理局 | 2 | 0 | 2 | 100 | 50 | 2 | 100 | 20 | 0 | 0 | 0 | 15 | 0 | 5 | 0 | 0 | 10 | 80 | 20 | 0 | 1 | 100 |
| 7 | 许昌邮政公司 | 2 | 0 | 2 | 100 | 50 | 2 | 100 | 20 | 0 | 0 | 0 | 15 | 0 | 5 | 0 | 0 | 10 | 80 | 20 | 0 | 0 | 100 |
| 8 | 许昌铁通公司 | 1 | 0 | 1 | 100 | 50 | 1 | 100 | 20 | 0 | 0 | 0 | 15 | 0 | 5 | 0 | 0 | 10 | 80 | 20 | 0 | 0 | 100 |
| 9 | 市教育局 | 11 | 1 | 10 | 90.91 | 45.46 | 10 | 90.91 | 18.18 | 0 | 0 | 0 | 15 | 0 | 5 | 0 | 0 | 10 | 74.91 | 20 | 0.01 | 1 | 95.92 |
| 10 | 市公安局 | 1072 | 9 | 1052 | 98.13 | 49.07 | 1063 | 99.16 | 19.83 | 4 | 5 | 80 | 12 | 0 | 5 | 21 | 23 | 7.43 | 74.66 | 20 | 1.05 | 0 | 95.71 |
| 11 | 市国有产业投资有限公司 | 4 | 0 | 4 | 100 | 50 | 4 | 100 | 20 | 0 | 0 | 0 | 15 | 0 | 5 | 1 | 1 | 0 | 72 | 20 | 0 | 0 | 92 |
| 12 | 许昌电信公司 | 72 | 11 | 59 | 81.94 | 40.97 | 61 | 84.72 | 16.94 | 2 | 2 | 100 | 15 | 0 | 5 | 0 | 0 | 10 | 70.33 | 20 | 0.06 | 0.92 | 91.31 |
| 13 | 许昌移动公司 | 197 | 36 | 153 | 77.66 | 38.83 | 161 | 81.73 | 16.35 | 1 | 1 | 100 | 15 | 0 | 5 | 13 | 17 | 0 | 60.14 | 20 | 0.15 | 0 | 80.29 |
| 14 | 许昌联通公司 | 102 | 15 | 60 | 58.82 | 29.41 | 87 | 85.29 | 17.06 | 0 | 0 | 0 | 15 | 0 | 5 | 2 | 2 | 7.65 | 59.3 | 20 | 0.06 | 0.54 | 79.9 |
| 15 | 市城市管理局 | 2565 | 27 | 1960 | 76.41 | 38.21 | 2538 | 98.95 | 19.79 | 5 | 17 | 29.41 | 4.41 | 0 | 5 | 153 | 178 | 1.67 | 55.26 | 20 | 1.5 | 0 | 76.76 |
| 16 | 市水利局 | 424 | 45 | 237 | 55.9 | 27.95 | 379 | 89.39 | 17.88 | 5 | 5 | 100 | 15 | 0 | 5 | 19 | 20 | 4.34 | 56.14 | 20 | 0.24 | 0 | 76.38 |
| 17 | 市公路事业发展中心 | 748 | 205 | 413 | 55.21 | 27.61 | 543 | 72.59 | 14.52 | 0 | 0 | 0 | 15 | 0 | 5 | 27 | 34 | 4.55 | 53.34 | 19.8 | 0.41 | 0.14 | 73.69 |
| 18 | 市体育局 | 53 | 1 | 27 | 50.94 | 25.47 | 52 | 98.11 | 19.62 | 0 | 0 | 0 | 15 | 0 | 5 | 3 | 4 | 0.94 | 52.82 | 20 | 0.03 | 0 | 72.85 |
| 19 | 市住房和城乡建设局 | 276 | 21 | 173 | 62.68 | 31.34 | 255 | 92.39 | 18.48 | 1 | 3 | 33.33 | 5 | 0 | 5 | 22 | 24 | 0 | 47.86 | 20 | 0.17 | 0.7 | 68.73 |
| 20 | 达利广告 | 9 | 0 | 3 | 33.33 | 16.67 | 9 | 100 | 20 | 0 | 0 | 0 | 15 | 0 | 5 | 1 | 1 | 0 | 45.34 | 20 | 0 | 1 | 66.34 |
| 21 | 市交通运输局 | 139 | 24 | 81 | 58.27 | 29.14 | 115 | 82.73 | 16.55 | 0 | 1 | 0 | 0 | 0 | 5 | 7 | 7 | 3.96 | 43.72 | 20 | 0.08 | 1 | 64.8 |
| 22 | 许昌铁塔公司 | 10 | 2 | 1 | 10 | 5 | 8 | 80 | 16 | 0 | 0 | 0 | 15 | 0 | 5 | 0 | 0 | 10 | 40.8 | 20 | 0 | 0 | 60.8 |
| 23 | 许昌日报社 | 3 | 0 | 0 | 0 | 0 | 3 | 100 | 20 | 0 | 0 | 0 | 15 | 0 | 5 | 0 | 0 | 10 | 40 | 20 | 0 | 0 | 60 |
| 24 | 许昌电气职业学院 | 1 | 0 | 0 | 0 | 0 | 1 | 100 | 20 | 0 | 0 | 0 | 15 | 0 | 5 | 0 | 0 | 10 | 40 | 20 | 0 | 0 | 60 |
| 25 | 高铁东站 | 1 | 0 | 0 | 0 | 0 | 1 | 100 | 20 | 0 | 0 | 0 | 15 | 0 | 5 | 0 | 0 | 10 | 40 | 20 | 0 | 0 | 60 |
| 26 | 市卫生健康委员会 | 8 | 0 | 1 | 12.5 | 6.25 | 8 | 100 | 20 | 0 | 0 | 0 | 15 | 0 | 5 | 1 | 1 | 0 | 37 | 20 | 0 | 1 | 58 |
| 27 | 中航铁路 | 4 | 1 | 0 | 0 | 0 | 3 | 75 | 15 | 0 | 0 | 0 | 15 | 0 | 5 | 0 | 0 | 10 | 36 | 20 | 0 | 0 | 56 |
| 28 | 市银监分局 | 14 | 0 | 0 | 0 | 0 | 14 | 100 | 20 | 0 | 0 | 0 | 15 | 0 | 5 | 1 | 2 | 0 | 32 | 20 | 0 | 0 | 52 |
| 29 | 许昌学院 | 2 | 0 | 0 | 0 | 0 | 2 | 100 | 20 | 0 | 0 | 0 | 15 | 0 | 5 | 2 | 5 | 0 | 32 | 20 | 0 | 0 | 52 |
| 30 | 中石化 | 23 | 16 | 1 | 4.35 | 2.18 | 7 | 30.43 | 6.09 | 0 | 0 | 0 | 15 | 0 | 5 | 0 | 0 | 10 | 30.62 | 20 | 0 | 0.44 | 51.06 |
| 31 | 许昌职业技术学院 | 3 | 1 | 0 | 0 | 0 | 2 | 66.67 | 13.33 | 0 | 0 | 0 | 15 | 0 | 5 | 1 | 6 | 0 | 26.66 | 20 | 0 | 0 | 46.66 |
| 32 | 大河书局 | 4 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 33 | 许昌车站 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

注：市发展和改革委员会、市自然资源和规划局、市工业和信息化局、市商务局、市人防办、市民政局、市行政服务中心、市供销社、许昌广播电视台、许昌高铁北站统计期内无案件。